



[www.casadicurasalus.it](http://www.casadicurasalus.it)

Certificazione Qualità UNI EN ISO 9001 dal 2004

## General Services Information Guide

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**June 2021**

*“This easy-to-consult guide briefly illustrates the complex as a whole, in order to make it easier to use the services offered, to make your stay more pleasant and to clarify the rights and responsibilities of users. For more information, please refer to the Maps of Services relating to the specialist branch and to the descriptions on topics of particular importance, available on site and online.”*



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## GENERAL INFORMATION

### Who we are

**Salus Private Hospital s.r.l.** is a multi-specialist facility with hospitalisation and outpatient services and is accredited by the SSN.

Completely renovated in 2007 in accordance with the technical, organisational and structural requirements required by the regional regulations in force, it has been an exemplar of Pugliese Health since 1955, the date of its establishment.

It represents a modern-day healthcare company with advanced technological resources and staff able to guarantee health services of the highest quality.

Salus Private Hospital is included in the biomedical and health research program of the Euro-Mediterranean Biomedical Institute (ISBEM).



*casa di cura*  
**SALUS**  
STRUTTURA POLISPECIALISTICA

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Certificazione Qualità UNI EN ISO 9001 dal 2004

### Services

- General Surgery
- Vascular Surgery
- Internal Medicine
- Recovery and Functional Rehabilitation
- Orthopedics
- Obstetrics and Gynecology
- Fertility Centre
- Anaesthesia and Resuscitation Services
- Diagnostic Imaging
- Clinical Pathology Laboratory
- Digestive Endoscopy
- Physiokinesitherapy and physiatry
- Outpatient clinics



## Organisational Structure



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**PRESIDENT**  
**of the Administrative Council**  
**Dr. Costanzo D. MARDIGHIAN**



**Supervisory Body**  
**ODV**

**VICE PRESIDENT**  
**Adv. Gianluca OSTILLIO**

**Medical Director**  
**Dr. Alessandra ANTONUCCI**

**Administrative Director**  
**Dr. Domenico NOTARNICOLA**



**Risk Management**  
**Unit Quality Accreditation Office**  
**Training Office**  
**Public Relations Office (URP)**

**Accounting**

**Management**

**Admission Services**

**C.E.D. (Centre for data processing)**  
**& C.U.P. (Central Booking Office).**

**Outpatient Services**

**Administration**



## Mission and Objectives

The Salus Nursing Home S.r.l. Company has been certified since 2004 according to the international standard UNI EN ISO 9001.

This certification was obtained after a long and continual process of company reorganization and standardization of procedures with particular attention to the critical issues of management and Quality Control.

In the company organisation, the need to improve the relationship with the Patient has always been paramount, combining clinical effectiveness with management efficiency.

This philosophy has been the common theme of its 50 year history, characterised by its constant contribution to the service of medicine and the care of the sick.

All the activity of the Hospital is aimed at providing of diagnostic and

treatment services through outpatient clinics and/or hospitalisation in an accreditation scheme with the SSN Health Service or independent professionals.

From this point of view, the Hospital's commitment to the training of its health workers is fundamental and is made possible by the periodic organisation of training events, some of which are also open to external healthcare professionals in the area.

**Visit our website:**  
**[www.casadicurasalus.it](http://www.casadicurasalus.it)**

## The Hospital Building

The hospital has 90 beds, of which 60 are accredited by the Regional Health Service (SSR) - dedicated to ordinary stay and day service outpatient activity.

Health care is entrusted to about 150 individuals, including doctors, nurses, technicians, midwives and social and health workers, as employees and consultants.

## Hospital Area

The hospital area, which was completely re-structured in 2007, in accordance with the requirements of the regional regulations on accreditation, is spread over three floors and consists of one and two-bed hospital rooms equipped with private bathrooms (with shower or bathtub), air conditioning, full-HD LED TV with disposable headset, articulated beds with a staff-assistance button, reading lights, shielded lights for unobtrusive night lighting. The décor of the rooms is in baydur, a disinfectable safety material. Thanks to a wired system, the sick person is constantly monitored from admission to discharge; the Complex is, in fact, equipped with about 200 access points via which trained and authorised staff, are able to access information relating to a patient at any time or can send electronic examination results, changes and updates whilst respecting the European Regulations relating to Privacy and (GDPR 2016/679).

## Operating Theatres

The hospital contains three operating theatres, fitted with technologically advanced equipment.

The third operating room, inaugurated in 2006, has a very modern digital angiograph used for the diagnosis and treatment of diseases of the cardiovascular system using minimally invasive endovascular methods.



## HOSPITALISATION SERVICES

### Means of Hospital Admission

It is possible to be admitted to the Nursing Home by means of accreditation, private finance, or by agreement with private insurance.

The last two methods, as they are not subject to the spending caps imposed by ASL, make it possible to obtain services more quickly and to take advantage of additional hotel services aimed at making your stay in the hospital more comfortable.

### Hospital Admission

The patient in need of hospitalisation contacts the Nursing Coordinator directly or by telephone to receive information or to make a reservation if already equipped with a request from their current doctor. The Hospitalisation must, however, be accompanied by a clinical evaluation by the Medical Staff of the Department.

In the event of a request for admission based on a policy with an insurance company, the Hospital will provide any technical support necessary for handling the relevant paperwork, through dedicated staff.

An admission date is given to the patient, based on waiting times, and where applicable, the expected

date of pre-admission which will then be confirmed by telephone by the Nursing Coordinator. Pre-admission is a procedure used for surgical hospitalisation and outpatient activities under the Day Service regime and is aimed at carrying out all the preliminary tests prior to the operation.

On the day of admission or pre-admission, the patient must arrive with:

- Referral from your current doctor recorded on the Single Regional Register with an indication of the diagnosis and any payment exemption ticket.
- Valid identity card.
- Tax code or health card
- ASL Healthcare booklet or Certificate of registration with the National Healthcare Service.

At this point the patient delivers the health documentation in their possession and provides any further information relating to any ongoing medical treatment.

In the case of outpatient services under the Day Care Service, the doctor's referral must include the regional code of the requested service.

Waiting times for admission to the Hospital are based on the Priority Levels defined in the National Plan for Waiting Lists-PNGLA 2019-2021 Priority Levels:

- **Level A:** admission within 30 days for clinical cases which could potentially worsen rapidly to the point of becoming an emergency or having a severe impact on the prognosis.
- **Level B:** admission within 60 days for clinical cases which cause intense pain, serious dysfunction or serious disability but which do not manifest a tendency to worsen rapidly, and for which the wait will not have a severe impact on the prognosis.
- **Level C** admission within 180 days for clinical cases which involve minimal pain, dysfunction or disability and which do not show a tendency to worsen and for which the wait will not have a severe impact on the prognosis.
- **Level D:** admission without a defined maximum waiting time for clinical cases which cause no pain, dysfunction or disability. These cases must however be treated within 12 months.

### Advice regarding your stay at the hospital

**Clothing should be limited to essentials only: nightshirt or pyjamas, socks, slippers, dressing gown and personal toiletries.**

Patients are strongly discouraged from bringing valuable items with them and to limit the quantity of money to that which is strictly necessary, as the clinic accepts no responsibility for any loss.

### Visiting Hours

Inpatients may receive visits:

- on weekdays from 13.00 to 14.00 and from 19.00 to 21.00.
- on public holidays from 13.00 to 15.00 and from 19.00 to 21.00.

For reasons of hygiene and the safety

and well-being of the patients visits must not exceed 10-15 minutes in length with a maximum number of two visitors per patient.

Visitors are not permitted to sit on the patient's bed nor to use the toilets in the wards. During medical procedures visitors must leave the room for reasons of privacy and not interfere with the work of the healthcare professionals.

Visitors are requested not to bring food or drinks to the inpatient so as not to interfere with the established dietary regime.

Children younger than 12 years old may only access the ward if accompanied and only with authorisation from the department personnel.

The regulations regarding access by the patient's friends and families may be subject to change due to any public health emergency or recommendations by the Health Department of the clinic. The doctors of each department are available to speak to family members or caregivers on the times and days indicated at the entrance of each department.

### Discharge

At the time of discharge, the clinical report for their current doctor is delivered to the Patient and any personal clinical documentation previously delivered to the Nursing Coordinator is returned.

### Copy of Medical Record

A medical record request must be made to the Administrative Department directly by the patient, by one of their delegates or by another entitled person (legitimate heirs, parent or guardian of a minor patient or a patient who is not able or willing to do so themselves) following proof of proxy, an identity document of the applicant and the data subject, if not one and the same.

The acquisition of the authentic copy of the medical record and its delivery to the patient's home will show related expenses.

Pursuant to Law no. 24/2017, the Health Department guarantees the release of clinical documentation within 7 days of the submission of the request by the entitled interested parties. Any additions shall be provided within a maximum period of 30 days from the submission of the aforementioned request. A copy of the clinical record may also be requested via PEC email at the following email address:

[segr.san@pec.casadicurasalus.it](mailto:segr.san@pec.casadicurasalus.it)

### Hygiene

Compliance with hygiene regulations is guaranteed through:

- priority use of single-use materials where possible;
- sanitisation of the hospital environment according to established procedures;
- sanitisation of bedding with procedures and methodologies suitable for ensuring maximum hygiene conditions;
- waste disposal in accordance with current legislation;
- predefined sterilization procedures that allow the traceability of all operations and operators and provide for strict quality control.

### Restaurant Service

The menu varies daily with a choice of two options for each course of the meal. A special diet is available if prescribed by the doctor.

Meal times

- Breakfast 7.30

- Lunch 12.00
- Dinner 18.00.

### Cafe

There is a cafe on the ground floor offering a full cafe service every day.



### Religious Services

Religious services are celebrated in a Catholic service at the inner chapel every Sunday morning at 10.00 am.

Patients may receive spiritual assistance according to their faith.



## Hospital Departments

### Hospitalisation can be arranged under:

- Accreditation scheme through the S.S.N. (except recuperation and functional rehabilitation)
- Private funding
- Agreement with private health insurance

### Internal Medicine

Department Head:

[Dr. Massimo MARZULLO](#)

**Dr. Antonio DELL'ATTI**

**Hospital and day-service activities.** The department of internal medicine diagnoses and treats the main internal diseases: neurological, cardiological, digestive system, respiratory system and metabolic. Outpatient services (see separate section on outpatient services).

### Recuperation and Functional Rehabilitation

Department Head:

[Dr. Massimo MARZULLO](#)

**Dr. Antonio DELL'ATTI**

**Ordinary recuperation services which may be privately funded or with the agreement of a private health insurance.**

#### **Clinical Services**

- Neurological diseases
- Orthopedic diseases
- Neurosurgical diseases

In compliance with the national and regional guidelines (L.G. that is linee guida) patients who find themselves in a post acute condition can be accepted into the department.

### Orthopedics

Department Head:

[Dr. Sebastiano DE MARCO](#)

**Dr. Teodoro ANDRIOLO**

**Surgical services in ordinary hospitalisation and Day-Service.**

#### **PROSTHETIC surgery:**

- Hip
- Knee
- Shoulder

#### **ARTHROSCOPIC Surgery:**

- Knee (meniscus, anterior and posterior cruciate lesion, cartilage injury, cartilage transplant)
- Shoulder (ball socket injury, ligament injury)
- Ankle (instability, impingement and chondral injury)
- Hip (confral injury, conflict, acetabolar cerclage avulsion)
- Wrist
- Elbow

#### **FOOT Surgery:**

- Toe valgus (percutaneously)
- Stiff toe
- Flat foot (children)

#### **HAND Surgery:**

- Carpal Tunnel syndrome
- Dupuytren's disease
- De Quervain's disease
- Rizoarthritis
- Snap finger

## Obstetrics-Gynecology

Department Head:

**Dr. Eugenio CAROLI CASAVOLA**

**Dr. Bruno Francesco BARBA**

Consultants:

**Dr. Francesco LA GROTTA**

**Dr. Anna Teresa MASCOLO**

**Dr. Angelo ARGENTIERI**

**Dr. Gabriele D'ALEO**

- Ordinary hospitalisation and day service activities.
- Clinical Activity

### **OBSTETRICS**

- Voluntary termination of Pregnancy (IVG)
- Fertility Clinic (PMA)
- Voluntary termination of Pregnancy (IVG)
- Fertility Clinic (PMA)

### **GYNECOLOGY**

- Laparotomic Gynecological Surgery
- Urogynecological surgery
- Endoscopic surgery: (Resectoscopy – Laparoscopy)
- Portio Laser Surgery - Vagina - Vulva
- Laser Therapy (Mona Lisa touch)

For further details, please also consult the following:

List of Obstetrics-Gynecology Services.



## Fertility Clinic Medically assisted procreation (PMA) Level II

Head Doctor:

**Dr. Bruno Francesco BARBA**

Head Scientist:

**Dr. Eugenio CAROLI CASAVOLA**

Embryologist:

**Dr. Daniela D. MONTAGNA**

### **A) Uterotubaric and ovarian diagnostics**

- Transvaginal and transabdominal pelvic ultrasound
- Hysteroscopy
- Sonohysterosalpingography
- Count of antral follicles
- Ultrasound and functional monitoring of ovulation.
- Pharmacological induction and clinical monitoring of superovulation.

### **B) Andrological evaluation**

#### **C) Laboratory Diagnostics\***

- Examination of seminal fluid according to WHO Guidelines 2010
- Biochemical tests on seminal fluid (zinc, carnitine, fructose, citric acid, •-alpha-glucosidase)
- ANDROSITOL TEST
- Direct and indirect research of anti-sperm adhesive antibodies
- Seminal liquid capacity test
- DNA fragmentation test
- Oxidative stress on seminal fluid and serum
- Post- Coital Test
- Microbiological exam. of seminal fluid
- Microbiological examinations on vaginal and endometrial secretion
- AMH (Antimullerian Hormone)
- Endometrial reactivity evaluation test

\* For information and reservations contact the Embryologist  
Dr. Daniela Domenica Montagna  
(392.4843565)



## D) Medically Assisted Procreation (PMA)

- Homologous and heterologous in vivo fertilization techniques (Intrauterine insemination, AIH-IU)
- In vitro homologous and heterologous fertilization techniques (IVF, ICSI) with blastocyst culture
- Eco-guided transvaginal ovocyte recovery under sedation
- Eco-guided transfer
- Recovery of spermatozoa from the testicle/epididymology (PESA, TESA, TESE, MESA) or from urine (retrograde ejaculation)

## E) Cryobiology

- Storage in liquid nitrogen of male and female gametes even in cancer patients
- Preservation of embryos

## F) Couple infertility surgery

### Gynecological surgery

- Operational hysteroscopy (Polypectomy, Myomectomy, Adesiolysis, Septiuterine Plastic) diagnostic-operative Laparoscopy vs Laparotomy (Pelvic and Ovarian endometriosis, Miomectomy, Plastic utero-tubaric malformations, Lysis of pelvic adhesions, Removal of ovarian cysts, Ovarian drilling, Tubaric pervivement test)

### Andrological surgery

- Varicocele (by trans-national or endovascular surgery)
- Testicular biopsy

## General Surgery

Head:

**Dr. Nicola NARDELLI**

**Dr. Domenico ERRICO**

Consultants:

**Prof. Vincenzo CAVALIERE**

**Dr. Francesco SERINELLI**

**Dr. Alberto TAGLIABUE**

**Dr. Felice AZZOLLINI**

### Ordinary hospitalisation and day-service activities.

Diagnosis and treatment of benign and malignant surgical pathologies:

- the digestive system
- the abdominal wall
- the uro-genital system
- pathology of the thyroid gland, salivary and neck pathology

## Vascular Surgery

Department Head:

**Dr. Luigi MARIANO**

**Dr. Giuseppe SAVA**

**Dr. Claudio NEGRO**

Consultant:

**Dr. Sergio PETRONELLI**

Surgery and Endovascular Treatments:

- Aneurysms of the abdominal aorta
- Peripheral arteriopathies
- Supra-aortic trunks
- Liver oncological diseases (Chemoembolization, thermoablation)
- Shunt Transjugular Intrahepatic Port-Systemic (TIPS)
- Treatment of diabetic foot
- Laserablation of the saphena
- Stripping of the saphena
- "Difficult" ulcers with regenerative dermis
- Varicocele (Endovascular scleroembolization)



## OUTPATIENT ACTIVITIES

Outpatient services are provided under private funding or in agreement with private insurance companies.

Only the benefits of Radiodiagnostics are also provided under the credit scheme with the National Health System within the limits of the expenditure cap provided by ASL.

Outpatient activity is mainly concentrated on the ground floor and basement floor.

They can be booked:

- In person at the information and reservations desk open from Monday to Friday from 9.00 to 19.00 and Saturday from 8.00 to 12:00 p.m.
- By telephone at 0831.581505 from Monday to Friday from 9.00 to 19.00 and Saturday from 8.00 am to 12.00 pm.

At the time of booking you should let us know the necessary services so that they can be prepared.

For waiting times for outpatient services, the Hospital adheres to the priority levels provided by the National Waiting Lists Plan -PNGLA 2019-2021

Priority classes:

- **Level U (Urgent):** procedure to be performed as soon as possible and, in any case, within 72 hours;
- **Level B: (Short):** procedure to be performed within 10 days;
- **Level D (Differible):** procedure to be performed within 30 days for visits/within 60 days for diagnostic tests;
- **Level P (Scheduled):** procedure to be performed within 120 days (from January 1, 2020).



# Radiodiagnostics

Head: Dr. Maurizio MELLE

## TEAM

Dr. F. COMPARATO

Dr. A. DELL'ATTI (ecocardiography)

Dr. G. ANGONE

Dr. E. CESARANO

Dr. D. PALLADINO

Dr. A. SALVATI (neuroradiology)

## Diagnostic Areas

- CT (computerised tomography)
- Magnetic Resonance (MRI)
- Traditional digital radiology
- Ecography
- Ecocardiography

## Diagnostic Services

- **TC Multilayer spiral** (128 Slices)  
Internist, neuroradiological, osteo-articular, vascular, colon CT, dentalscan.
- **High-cam MAGNETIC RESONANCE** (1,5 Tesla)  
Neuroradiological, internist, osteo-articular, vascular, colangio-MRI.  
Anesthesia tests.

### MRI Breast Screening

- Contrast (from the 7th to the 14th day of the menstrual cycle);
- Completion of the level I diagnostic process in doubtful cases;
- Screening of women with altered genetic code (BRCA1 – BRCA2);
- Search for multifocality and multicentricity in confirmed breast Cancer;
- In the presence of secretion from the nipple and suspected papillomatosis of the ducts.
- Assessment of neoadjuvant therapy for patients affected with breast cancer;
- Differential diagnosis of surgical scar and neoplastic recurrence;
- In patients with CUP-Syndrome

(metastatic lymph nodes in the presence of mammograms and negative ultrasounds);

- Peerless in the study of breast implants.

**Liver MRI** with hepatobiliary-specific contrast.

### Multiparametric Prostate MRI

Information:

Patients with a diagnosis of prostate cancer from a previous biopsy will undergo an active monitoring regime; Patients with a suspected neoplasm who have never had a biopsy will have a targeted biopsy;

Patients subjected to multiple biopsies and diagnosed with a neoplasm with a 'gleason score' of 3+4 or higher;





### **Functional MRI of pelvic floor**

Signs:

urinary and/or fecal incontinence;  
genital prolapse;  
generic pain;  
blocked defecation;

### **Intestinal MRI**

Signs:

- Crohn's disease and chronic intestinal inflammation.
- Fistulas;
- Abdominal abscesses;
- Chronic diarrhea;
- Chronic anaemia;
- Coeliac disease;
- Malabsorption syndrome;
- Chronic abdominal pain;
- Loss of blood in stools.

### **Colon MRI**

Signs:

- Chronic intestinal illnesses.

### **'Diffusion whole body' MRI**

Signs:

- Hematological diseases (lymphomas or myelomas)
- Assessment of skeletal lesions in cancer patients.
- Identification of occult neoplasms.

### **Pelvic MRI**

- Search for deep pelvic endometriosis. These are carried out under accreditation, private funding or with the agreement of private **health insurance**.

### **• Digital Radiology**

Conventional examinations with and without contrasting methods.

### **Ultrasound:**

- Internal ultrasound
- Muscle-tendon and soft tissue
- Endocrine
- Mammary
- Neonatal
- Transrectal prostate
- Echocardiography

**For more information  
contact Radiodiagnostic  
services**

- Tel. 0831.516913
- e-mail: [segr.imm@casadicurasalus.it](mailto:segr.imm@casadicurasalus.it)

## Physiokinesitherapy and Physiatry

- Specialist physiatric visits
- **Manual physiotherapy services:** Neuromotory and respiratory rehabilitation, kinesitherapy, proprioceptive and postural gymnastics; massotherapy.
- **Equipment based physiotherapy services.** Human T.E.C.A.R therapy, Laser Jag, shockwaves, Magnetotherapy, Ultrasound.
- **Rehabilitation area**



## Clinical Pathology Laboratory

*Head of Department: Dr. Giuseppe BALSAMO*

- Clinical chemistry
- Hematology and Immunohematology
- Clotting
- Serology
- Immunoenzymatics
- Hormonal investigations
- Bacteriology
- Virology (Serological)
- Genetic testing





## General Surgery

**Dr. Nicola NARDELLI** (Head)

**Dr. Domenico ERRICO**

**Dr. Francesco SERINELLI** (Consultant)

- Specialist visits
- Small surgical operations as outpatient

Hospitalisation services (see Section on General Surgery)

## Urological Surgery

**Prof. Vincenzo CAVALIERE** (Consultant)

- Specialist visits
- Cystoscopy
- Urethral calibration

## Vascular Surgery

**Dr. Luigi MARIANO** (Head)

**Dr. Giuseppe SAVA**

- Specialist visits
- Eco-Color-Doppler
- Sclerotherapy
- Treatment of ulcers
- Elasticated dressings and bandages

Hospitalisation services (see Section on Vascular Surgery)

## Internal Medicine

**Dr. Massimo MARZULLO** (Head)

- Specialist visits of internal medicine

Hospitalisation services (see section on Internal Medicine)

## Neurological-Neurophysiological Clinic

**Dr. Massimo MARZULLO** (Head)

- Neurological Visit
- Electromyography
- Somatosensory evoked potential

Hospitalisation services (see section on Internal Medicine)

## Obstetrics-Gynecology

**Dr. Eugenio CAROLI CASAVOLA** (Head)

**Dr. Bruno Francesco BARBA**

- Diagnostic gynecology (Echography-Hysteroscopy)
- Contraception
- Menopause
- Clinical and ultrasound monitoring of pregnancy
- Screening for genetic diseases (1st trimestre)
- Laser therapy (Monna Lisa Touch)
- Amniocentesis
- Villocentesis
- Outpatients VIP (Voluntary Interruption of pregnancy)
- Outpatients post-release check ups

Hospitalisation services (see section on obstetrics-gynecology)

## Outpatients Fertility PMA (Medically Assisted Procreation)

**Dr. Eugenio CAROLI CASAVOLA**  
(Scientific Head)

**Dr. Bruno Francesco BARBA**  
(Medical Head)

*Embryologist:*

**Dr. Daniela D. MONTAGNA**

- Diagnosis of male infertility by seminal fluid examination (following W.H.O. 2010) and clinical evaluation.
- Ovarian and utero-tubaric ultrasound diagnostics.
- Pharmacological induction of superovulation with clinical monitoring.
- Evaluation of cryopreservation of oocytes, spermatozoa, embryos and blastocysts.

## Orthopedia

**Dr. Sebastiano DE MARCO** (Head)

**Dr. Teodoro ANDRIOLO**

- Specialist Visits.

To book tel. 346.6819075

Hospitalisation services (See section on Orthopedia)

### Gastroenterology

**Prof. Marcello Lucio A. INGROSSO** (Consultant)

- Specialised visits

### Digestive Endoscopy

**Dr. Alfonso TEMPESTA** (Consultant)

**Dr. Luigi DE FAZIO** (Consultant)

**Dr. Giovanni GRECO** (Consultant)

**Dr. Alessia MILETI** (Consultant)

- Esophagusstroduodenoscopy (Gastroscopy)
- Colonoscopy (also under deep sedation with anesthesiology assistance).
- Endoscopic removal of benign colon neoformations.
- Study of diseases of the small intestine by microcamera (video capsule) which, ingested, allows the recording of images during its transit through the intestine.
- Lactose intolerance test by duodenal biopsy.
- Breath Test for *Helicobacter pylori*.

Hospitalisation services offered by Day Care service.

### Cardiology

**Dr. Maurizio DE GIORGI** (Consultant)

**Dr. Antonio DELL'ATTI**

- Cardiological Visits
- ECG
- Cycle ergometer strain test
- Holter ECG
- Holter Pressorio
- Echocardiogram
- Bubble Echocardiogramme

Pre-defined "packages" of services are available.

### Anesthesia-Resuscitation

**Dr. Vincenzo RIZZA** (Head)

**Dr. Daniela BERARDI**

Specialised visits for:

- Surgical fitness assessment
- Risk assessment for the use of contrast tests.

### Otolaryngology

**Dr. Pasquale PINTO** (Consultant)

- Specialised visits
- Audiometric tests
- Vestibular tests
- Fibroendoscopy of upper airways.

### Ophthalmology

**Dr. Maria Rosaria ROLLO** (Consultant)

**Specialist in ophthalmology**

- Correction of vision defects (myopia, hypermetropia and astigmatism)
- Diagnosis and treatment of diseases of the cornea and eye areas
- Diagnosis and treatment of glaucoma
- Diagnosis and treatment of age-related macular degeneration, peripheral retinal degeneration and diabetic retinopathy.

A paediatric eye service is available for the diagnosis and treatment of eye diseases in younger patients, screening for strabismus and treatment of amblyopia.

We carry out:

1. Eye visits.
2. OCT macula and nerve OCT anterior segment Pachymetry.
3. GENETIC TESTING for identifying the risk of developing macular degeneration.
4. CROSS-LINKING FOR KERETOCONUS: treatment capable of stopping or slowing down the natural development of keretoconus by increasing the strength and rigidity of the cornea.

## Heart Surgery

**Dr. Guglielmo STEFANELLI** (Consultant)

Heart Surgeon at “Hesperia Hospital” in Modena.

- Specialised cardiac surgery visits for both adults and children with echocardiogram assessment.
- Post-operative cardiac surgery check-ups.

## Pneumology

**Dr. Giuseppe VALERIO** (Consultant)

- Specialised visits
- Bronchoscopy
- Spirometry

## Diabetology

**Dr. Giovanni VALENTE** (Consultant)

- Specialised visits
- Diabetic Day Service

## Psychological Clinic

**Dr. Rosanna CAVALLO** (Consultant)

***Specialist in Clinical Psychology***

- Psychological consultations.
- Individual, couple and family support sessions.
- Psychodiagnostic and neuro-psychological assessment of adults.
- Psychological support with the procedures adopted by the Physiopathology of Human Reproduction service.



## PATIENT RIGHTS

The patient has the right to be assisted and cared for with care and attention, with respect for their human dignity and their philosophical and religious convictions.

The patient has the right to receive information in a confidential, relevant, comprehensible and timely manner on the diagnostic and therapeutic procedures which he or she will undergo; on the relative scheduling, on their meaning and related risks, on secondary and adverse effects and on the possibility of alternative investigations and treatments, even if carried out in other facilities.

The Patient is entitled to receive information enabling them to give consent, effectively informed, before undergoing any treatment or operation.

The Patient is guaranteed confidentiality of data relating to their illness and any other personal circumstances.

Pregnant women, disabled patients and children will be given priority to access health services.

The Patient has the right to the protection of their privacy and confidentiality during medical, nursing, diagnostic and therapeutic practices.

The Patient has the right to make a complaint, every time an infringement takes place, simply by using the questionnaire which will be forwarded to the relative department, in the case of particular severity, directly to the Nursing Coordinator or the Health Department.

## RESPONSIBILITIES

The individual, when entering the Health Facility, is invited to behave responsibly at all times, with respect and consideration for the rights of other patients, and with the wish to collaborate with medical, nursing and technical staff.

Members of the public are required to respect the environment, equipment and furnishings that are located within the Hospital Facilities.

Patients are requested to respect the hours of the health and hotel activities, established by the Health Department, to allow the normal care and therapeutic activities to be carried out and to promote the quiet and rest of the other Patients.

Visitors, in addition to respecting the entrance times in the Hospital must avoid over-crowding the corridors and hospital rooms for hygienic and sanitary reasons and out of respect for the patients present.

Children under the age of 12 are not allowed to enter the hospital wards without specific authorization from the department concerned.

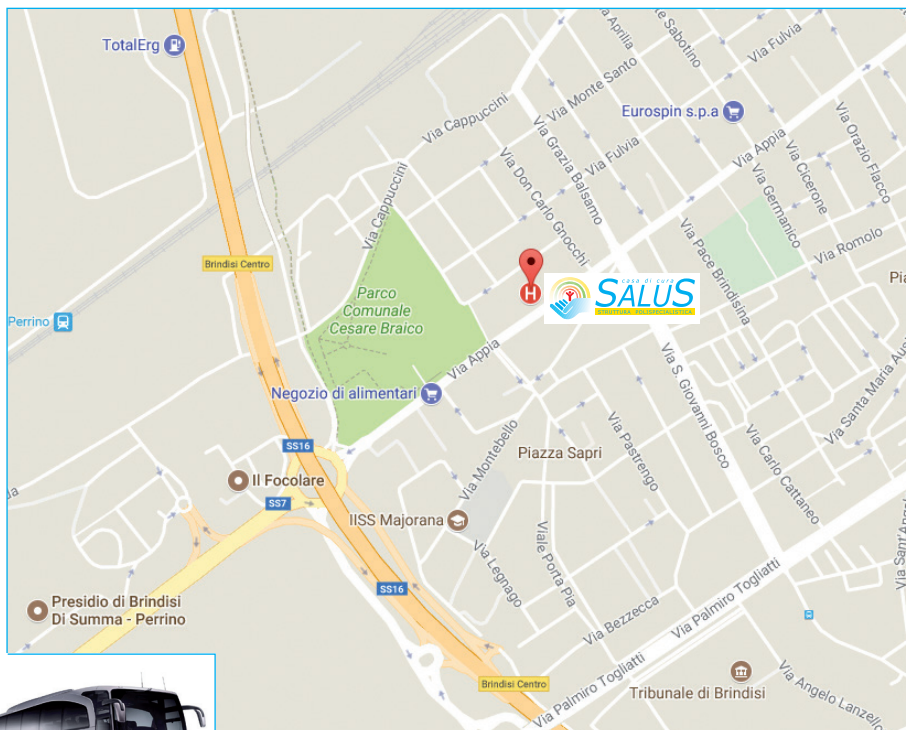
Visits to the Patient, outside the set hours, must be authorized, in situations of particular need, by doctors or the departmental infirm coordinator.

Smoking is prohibited in the Nursing Home. Compliance with this provision is specified by law.

The diet provided by the Nursing Home is qualitatively and quantitatively controlled according to specific diets. It is therefore not recommended, as it is potentially harmful, to bring food to patients from outside.

An individual has the right to correct information about the organization of the Health Structure, but it is also their responsibility to inquire in an appropriate time and manner.

## How to reach us.



**...by bus**

Line	End of line	Bus stop nearest to train station
n° 1	Via N. Sauro (BR)	Via Indipendenza
n° 2	Via N. Sauro (BR)	Via C. Colombo
n° 7	Piazza Cairoli (BR) - Tutarano	Via Indipendenza
M	Via Bastioni Carlo V (BR) - Mesagne	Via Bastioni Carlo V



**...by taxi**

**Taxi rank**

**Nearest to airport**

Piazza Crispi

In front of the airport

**+39 0831.597901**



## Useful numbers

### Information and booking

**Call Tel.: 0831.581505**

and follow the voice instructions to be connected to the right number:

- Hospital management 0831.530286 - [dir.san@casadicurasalus.it](mailto:dir.san@casadicurasalus.it)
- Administrative management 0831.583501 - [dir.amm@casadicurasalus.it](mailto:dir.amm@casadicurasalus.it)
- Radiology CAT Scans, MIR, Ultrasound 0831.516913  
[segr.imm@casadicurasalus.it](mailto:segr.imm@casadicurasalus.it)



The list of services will be updated periodically to provide up to date information to the public.



[www.casadicurasalus.it](http://www.casadicurasalus.it)  
Certificazione Qualità UNI EN ISO 9001 dal 2004

## COMPLAINTS, SUGGESTIONS AND OBSERVATIONS

Dear Sir / Madam,

Please use this form to express your comments or suggestions or to make a formal complaint about any disruption experienced during your visit to the Hospital.

This document can be delivered directly to the URP (at the Health Department) or placed in one of the boxes located inside the hospital building.

Whilst anonymity is assured, your signature and the information referring to the department/service, the day and time at which the reported event occurred, are essential elements for us to gain a full understanding of the event and to implement actions aimed at avoiding a repetition of the event.

The information acquired through this will be processed in full compliance with the provisions of GDPR 2016/679 (Privacy Code).

Thank you.

The Medical Director

COMPLAINT ☐

SUGGESTIONS ☐

OBSERVATIONS ☐

I the undersigned, .....

Surname ..... Name .....

Born in ..... on .....

Resident at .....

City/town ..... Province .....

Telephone Number ..... e-mail: .....

Is completing the form on behalf of:

myself ☐

another person ☐

Surname ..... Name .....

Born in ..... on .....

Resident at .....

City/town ..... Province .....

Telephone Number ..... e-mail: .....

Relationship to patient .....

In possession of proxy ☐



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Certificazione Qualità UNI EN ISO 9001 dal 2004

Department/Medical Unit concerned: .....

Date and time when the event happened: .....

Healthworkers concerned: .....

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Description of the event: .....

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Date of notification ..... Signature .....

Address to which the response should be sent:

Name..... Surname .....

Road ..... No. ....

City/town ..... CAP .....

Province .....

I, the undersigned, under the guidelines of GDPR 2016/679, with regard to the protection of individuals and other persons with respect to the processing of personal data, I give my consent to this Health Structure, for the purpose of managing the content of this form, to process my personal and particular data.

Date, .....

Signature

.....

### SECTION RESERVED FOR HOSPITAL STAFF

Protocol No. ....

Form received on following date: .....

direct ☐ Telephone ☐

postalservice ☐ fax ☐

e-mail ☐ internal post ☐

Manager's signature .....